



Wenatchee Parks and Recreation

We value your opinion!

In an effort to better serve the community and to ensure the utmost quality of our programs, Wenatchee Parks and Recreation would ask you to take a few moments of your time to assess the program or sport you or your child participated in.

Instructor/Coach Name: _____

Program: _____ Date: _____

5=Excellent	Program expectations were exceeded.
4=Good	Program expectations were met and sometimes exceeded.
3=Satisfactory	Program was adequate and expectations were sometimes met.
2=Fair	Program often failed to meet expectations and improvements should be made.
1=Unacceptable	Program consistently failed to meet expectations and improvements are a must.

Please circle appropriate number

- | | | | | | | |
|-----|--|---|---|---|---|---|
| 1. | The program was enjoyable. | 5 | 4 | 3 | 2 | 1 |
| 2. | The location was convenient. | 5 | 4 | 3 | 2 | 1 |
| 3. | The program times were convenient. | 5 | 4 | 3 | 2 | 1 |
| 4. | The registration fees were appropriate. | 5 | 4 | 3 | 2 | 1 |
| 5. | The registration process was convenient. | 5 | 4 | 3 | 2 | 1 |
| 6. | Instructors/coaches were friendly and helpful. | 5 | 4 | 3 | 2 | 1 |
| 7. | Questions were answered promptly and accurately. | 5 | 4 | 3 | 2 | 1 |
| 8. | Office staff was knowledgeable and courteous. | 5 | 4 | 3 | 2 | 1 |
| 9. | Instructors/coaches were motivating. | 5 | 4 | 3 | 2 | 1 |
| 10. | Instructors/coaches were prompt and well organized. | 5 | 4 | 3 | 2 | 1 |
| 11. | Instruction methods and leadership style built self esteem, confidence and encouraged participation. | 5 | 4 | 3 | 2 | 1 |
| 12. | The facility was clean and well maintained. | 5 | 4 | 3 | 2 | 1 |

13. Please complete the following sentence: In order to improve this program I would...

14. How did you find out about this program?

☐ Recreation Guide ☐ Radio ☐ Friend ☐ Newspaper ☐ City Website ☐ Program Flyer
Other _____

15. What other programs would you like to see offered by the City _____

16. Other comments: _____

17. Would you recommend this program to a friend? ☐ Yes ☐ No

18. May we use these comments to help promote this program? ☐ Yes ☐ No